

INSTRUCTOR-LED, VIRTUAL CLASSROOM COURSE CATALOG

Apple

iPad Fundamentals

Avaya

Avaya Aura® Call Center Elite Implementation and Configuration (5C00091)

Avaya Aura® Communication Manager Administration (5U00041)

Avaya Aura® Communication Manager Fundamentals (ATI01672VEN)

Avaya Aura® Contact Center Administration (3609)

Avaya Aura® Messaging Administration, Maintenance, and Troubleshooting (5C00063V)

Avaya Aura® Messaging Implementation (5C00062V)

Avaya Aura® Session and System Manager Implementation, Administration, Maintenance, and Troubleshooting (R6.2) (5U00097)

Avaya Aura® Session Manager Implementation, Administration, Maintenance, and Troubleshooting (R6.2) (5U00096)

Avaya Aura® System Manager Implementation, Administration, Maintenance, and Troubleshooting (R6.2) (5U00095)

Avaya Communication Server (CS) 1000 7.x System Administration and Management (6351)

Avaya Communication Server 1000 Familiarization Release 7.x (0200)

ERS 8000 Advanced Configuration and Maintenance (5D00018V)

ERS 8800/8600 Installation and Configuration (5D00017V)

Introduction to Session Initiation Protocol (SIP) v2.0

IP Office Advanced Configuration Application Workshop (5S00004K)

IP Office Technical Basic Implementation Workshop (10S00005K)

Stackable ERS and VSP Installation, Configuration, and Maintenance (7D00085V)

AWS

Advanced Operations on AWS

Architecting on AWS

Architecting on AWS - Advanced Concepts

AWS Essentials

Developing on AWS

Systems Operations on AWS

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Business Analysis

Business Analysis Essentials
Business Analysis Modeling Boot Camp
Business Analysis Work Plan
Business Analyst Boot Camp
Business Process Analysis
CBAP/CCBA Certification Prep Boot Camp
Critical Skills for Writing Better Requirements
Data Analysis Boot Camp
Designing and Facilitating JAD Workshops
Developing Requirements with Use Cases
Fundamentals of Software Testing
Getting the Right Vendor Evaluation Team
Planning Effective Software Testing
Recognizing and Controlling Requirements Risk
Requirements Development, Documentation, and Management
Requirements Management and Communication Workshop
The Test Automation Workshop
Web Testing Core Fundamentals

Business Intelligence

TOGAF 9.1 Level 1 and Level 2

Business Skills

12 Steps to Managing Your Professional Time So You Can Have Personal Time
AMA's 2-Day Business Writing Workshop
AMA's Business Grammar Workshop
AMA's Course on Financial Analysis
Assertiveness Training for Women in Business
Building Better Work Relationships
Building the Business Case
Coaching from a Distance: Developing Your Team When You Can't Be Face to Face
Communication and Interpersonal Skills: A Seminar for IT and Technical Professionals
Critical Thinking
Developing Executive Leadership
Effective Stakeholder Relationships
Effective Technical Writing
Effective Time Management
Effective Vendor Management
Excelling at Facilitation

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Expanding Your Influence: Understanding the Psychology of Persuasion
Fundamentals of Finance and Accounting for Nonfinancial Managers
Getting Results Without Authority
Google Online Marketing Boot Camp
How to Communicate with Diplomacy, Tact, and Credibility
Improving Your Presentations
Key Components of Vendor Contract Close Out
Leadership Skills and Team Development for IT and Technical Professionals
Leading Virtual and Remote Teams
Making the Transition from Staff Member to Supervisor
Management Skills for New Managers
Management Skills for New Supervisors
Managing Chaos: Tools to Set Priorities and Make Decisions Under Pressure
Managing Conflict on Teams
Managing Remote Teams
Managing Today's IT and Technical Professionals
Mastering Google AdWords
Motivation and Delegation
Moving from an Operational Manager to a Strategic Leader
Negotiating to Win
Negotiating with Authority
Preparing for Leadership: What it Takes to Take the Lead
Principles of Professional Selling
Providing Performance Feedback To and About Team Members
Public Speaking
Responding to Conflict: Strategies for Improved Communication
Social Media Boot Camp
Successful Management Techniques in a Matrix Organization
Successfully Managing People
The 5 Choices to Extraordinary Productivity™
The 7 Habits of Highly Effective People® 3-Day Signature Program
The Voice of Leadership: How Leaders Inspire, Influence, and Achieve Results
Time Management
Web Analytics Program
Your Role as an Organizational Change Agent

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Cisco

802.1X - Introduction to 802.1X Operations for Cisco Security Professionals
ACEBC - ACE Boot Camp v4.0
ACS 5.2 - Cisco Secure Access Control System
Applying Cisco Specialized Business Value Analysis Skills
ARCH - Designing Cisco Network Service Architectures v2.1
ASACAMP - ASA Lab Camp
ASAE v2.0 - ASA Essentials v2.0
AUCC-CVP v8.0 - Administering Unified Contact Center Enterprise v8.0 with CVP and IP-IVR
BGP - Configuring BGP on Cisco Routers v3.2
CAPPS - Integrating Cisco Unified Communications Applications v8.0
CCDA Boot Camp
CCNAX v2.0 - CCNA Routing and Switching Boot Camp
CIERS2 - CCIE 360 R&S Prep Boot Camp 2
CIPT1 - Implementing Cisco Unified Communications IP Telephony Part 1 v9.x
CIPT2 - Implementing Cisco Unified Communications IP Telephony Part 2 v9.x
CMA v9.0 - Communications Manager Administration
CUICAU v1.1 - Cisco Unified Intelligence Center for Advanced Users
CUICEU v1.1 - Cisco Unified Intelligence Center for End Users
CUWN - Cisco Unified Wireless Networking v7.2
CVOICE - Implementing Cisco Unified Communications Voice over IP and QoS v8.0
CWAAS - Cisco Wide Area Application Services v3.0
CWL - Deploying Cisco Basic and Advanced Wireless LANs v1.0
DCFSA v1.0 - FlexPod for Data Center Systems Administration
DCMDS v1.0 - Configuring Cisco MDS 9000 Series Switches
DCNX1K v2 - Configuring the Cisco Nexus 1000V
DCNX5K - Implementing the Cisco Nexus 5000 and 2000 v2.0
DCNX7K - Configuring Cisco Nexus 7000 Switches v2.1
DCUCA - Administering Cisco Data Center Unified Computing System
DCUCD - Designing Cisco Data Center Unified Computing v5.0
DCUCI v5.0 - Data Center Unified Computing Implementation
DCUCS - Configuring Data Center Unified Computing v2.0
DCUCSCTS - Cisco Data Center Unified Computing System C-Series Troubleshooting v1.0
DCUCT - Troubleshooting Cisco Data Center Unified Computing v5.0
DCUFD - Designing Cisco Data Center Unified Fabric 5.0
DCUFI - Implementing Cisco Data Center Unified Fabric v5.0
DUCC-CVP v8.0 - Deploying Unified Contact Center Enterprise v8.0 with CVP
Executing Cisco Advanced Business Value Analysis and Design Techniques
FIREWALL 2.0 - Deploying Cisco ASA Firewall Solutions
IAUWS - Implementing Advanced Cisco Unified Wireless Security v2.0
ICND1 v2.0 - Interconnecting Cisco Networking Devices, Part 1

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ICND2 v2.0 - Interconnecting Cisco Network Devices, Part 2
ICOMM - Introducing Cisco Voice and UC Administration v8.0
IINS 2.0 - Implementing Cisco IOS Network Security
IP6FD - IPv6 Fundamentals, Design, and Deployment v3.0
IPS - Implementing Cisco Intrusion Prevention System v7.0
IUC - Implementing Cisco Unity Connection v8.0
IUWMS - Implementing Cisco Unified Wireless Mobility Services v2.0
IUWNE - Implementing Cisco Unified Wireless Networking Essentials v2.0
MPLS - Implementing Cisco MPLS v2.3
ROUTE - Implementing Cisco IP Routing v1.0
SECURE - Securing Networks with Cisco Routers and Switches
SESA - Securing Email with Cisco Email Security Appliance Parts 1 and 2
SISE - Implementing and Configuring Cisco Identity Services Engine v1.1
SPNGN1 - Building Cisco Service Provider Next-Generation Networks, Part 1
SPNGN2 - Building Cisco Service Provider Next-Generation Networks, Part 2
SWITCH - Implementing Cisco IP Switched Networks v1.0
SWSA - Securing the Web with Cisco Web Security Appliance
TSHOOT - Troubleshooting and Maintaining Cisco IP Networks v1.0
TVOICE - Troubleshooting UC Systems v8.0
UCA v9.0 - Unity Connection Administration
UCAD - UC Architecture and Design v8.0
UCCXA - Cisco Unified Contact Center Express Advanced v4
UCCXD - Deploying Cisco Unified Contact Center Express v5.0
UCS Implementation and Design Lab Camp 5.0
UC-UCS v4.5 - Installing Cisco UC on UCS in a Virtualized Environment
UEIME v2.0 - Cisco Unified E-Mail and Web Interaction Manager Enterprise
Understanding Cisco Business Value Analysis Fundamentals
VPN 2.0 - Deploying Cisco ASA VPN Solutions
WDAWL - Deploying Advanced Cisco Wireless LANs v1.0
WDBWL - Deploying Cisco Basic Wireless LANs v1.0
WMNGI - Managing Cisco Wireless LANs v1.1
WMNGI4 - Managing Cisco Wireless LANs v1.2

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Citrix

Advanced Administration for Citrix NetScaler 9.0 Platinum Edition (CNS-300)
Citrix NetScaler 10 Advanced Implementation (CNS-301)
Citrix NetScaler 10 Essentials for ACE Migration (CNS-208)
Citrix XenApp 6.5 Advanced Administration (CXA-301)
Citrix XenApp 6.5 Basic Administration (CXA-206)
Citrix XenApp and XenDesktop Fast Track (CMB-207)
Citrix XenDesktop 5 Administration (CXD-202)
Citrix XenServer 6.0 Administration (CXS-203)
Deploy and Manage Citrix XenMobile Enterprise (CXM-302)
Deploying App and Desktop Solutions with Citrix XenDesktop 7 (CXD-300)
Designing App and Desktop Solutions with Citrix XenDesktop 7 (CXD-400)
Engineering a Citrix Virtualization Solution (CVE-401)
Help Desk Support for Citrix XenDesktop 5.6 and XenApp 6.5 (CHD-100)
Implementing Citrix NetScaler 10 for XenDesktop or XenApp Solutions (CNS-206)
Managing App and Desktop Solutions with Citrix XenDesktop 7 (CXD-203)
NetScaler 10 Essentials and Networking (CNS-205)

Cloudera

Cloudera Administrator Training for Apache Hadoop
Cloudera Developer Training for Apache Hadoop
Cloudera Essentials for Apache Hadoop

CompTIA

A+ Certification Prep Course
Introduction to Information Technology (CompTIA Strata IT Fundamentals)
Network+ Prep Course (N10-005)
Security+ Prep Course (SYO-301)
Social Media Security Professional (SMSP) Prep Course
Storage+ Prep Course

Cybersecurity

Check Point Security Administration (R76 GAiA)
Check Point Security Administrator (CCSA) R75
Check Point Security Bundle R75 (CCSA and CCSE)
Check Point Security Engineering (R76 GAiA)
Check Point Security Expert (CCSE) R75
CISSP Prep Course
Dell SonicWALL Secure Remote Access Basic Administrator (SRABA)
F5 BIG-IP Application Security Manager (ASM) v11

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F5 BIG-IP Global Traffic Manager (GTM) v11 (Accelerated)
F5 Configuring BIG-IP Local Traffic Manager (LTM) v11
Network Security Basic Administration Training (NS-101)
SonicWALL Network Security Advanced Administration

EMC

Atmos Implementation and Management
Avamar Management
CAS Management
Cloud and IT-as-a-Service for Business Transformation
Data Domain System Administration
EMC Ionix IP Manager Administrator
EMC Networker Installation, Configuration, and Administration
EMC RecoverPoint Operations and Management
Greenplum Architecture, Administration, and Implementation
Isilon Administration and Management
Symmetrix Business Continuity Management
Symmetrix Configuration Management
Symmetrix Integration with VMware vSphere
Symmetrix Mainframe Business Continuity Management
Symmetrix Performance Workshop
VCE Vblock Infrastructure Platforms Administration and Management
VNX Block Storage Deployment and Management
VNX Block Storage Performance Workshop
VNX Block Storage Remote Protection with MirrorView
VNX File Storage Deployment and Management
VNX Unified Storage Deployment and Management
VNX Unified Storage Integration with VMware vSphere
VNX Unified Storage Performance Workshop
VPLEX Operations and Management

Enterprise Content Management (ECM) and Enterprise Marketing Management (EMM)

IBM Datacap Taskmaster 8.1: Configuration and Implementation (F168G)
IBM FileNet BPM 5.0: Administration (F144G)
IBM FileNet BPM 5.0: Process Design (F145G)
IBM FileNet P8 Platform 5.0: System Implementation and Administration (F142G)

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HDI

HDI Customer Service Representative
HDI Desktop Support Technician
HDI Support Center Analyst
HDI Support Center Manager
HDI Support Center Team Lead

HP

Accelerated HP Access Layer Network Technologies, Rev. 11.31 (HL042)
Accelerated HP Core/Distribution Layer Network Technologies (HL045)
Accelerated Interoperability & Troubleshooting HP Networks, Rev. 11.31 (HL039)
Accelerated Migrating and Troubleshooting HP Enterprise Networks (HL040)
Accelerated SAN Essentials (UC434)
Administering HP Converged Infrastructure Solutions (HK935)
Advanced Integration and Management of HP Server Solutions, Rev 12.41 (HH708)
Architecting HP CloudSystem Solutions (HL984)
Architecting HP Server Solutions (HH734)
Cloud Foundation (HK922)
Concepts and Facilities for NonStop Systems (U4147)
HP Access Layer Network Technologies Using Comware Software, Rev. 10.41 (HK652)
HP Access Layer Network Technologies Using ProVision Software, Rev. 10.41 (HK651)
HP BladeSystem Administration (HE646)
HP BladeSystem Networking (HL942)
HP CloudSystem Matrix Administration (HK920)
HP Core/Distribution Network Technologies Using Comware Software, Rev. 11.41 (HK742)
HP Core/Distribution Network Technologies Using ProVision Software, Rev. 10.41 (HK741)
HP Enterprise Networks (HK743)
HP Enterprise Wireless Networks Rev.12.21 (HL047)
HP Insight Control Server Deployment Foundations (HE645)
HP Insight Control: Management Fundamentals (HK756)
HP Insight Control: Management Master (HK757)
HP Integrity Cell-Based Server Administration (U5075)
HP Integrity Server Blades Administration (HC590)
HP Integrity VM v6 and HP-UX vPars v6 Administration (H1L51)
HP Matrix Operating Environment: Infrastructure Orchestration Integration (HK916)
HP Moonshot Administration
HP NonStop NB-Series Server Administration I (HG776)
HP NonStop NB-Series Server Administration II (HG777)
HP NonStop NB-Series Server Operations Management Differences (HG767)
HP P6000 Administration and Management (HK975)

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HP Perl Programming (H4311)
HP Serviceguard I (H6487)
HP Storage X9000 File Serving Software System Administration (6.1) (HK253)
HP StorageWorks XP 1: Configuration and Management (H6773)
HP StorageWorks XP 2: Business Continuity and Availability (U8443)
HP StoreVirtual 4000 Storage Administration and Configuration (HK364)
HP UNIX Fundamentals (51434)
HP Virtual Connect (HK758)
HP XP 9500 Storage Administration and Configuration (HK905)
HP XP 9500 Storage Replication Management (HK906)
HP-UX 11i v3 for Experienced HP-UX System Administrators (HK711)
HP-UX for Experienced UNIX System Administrators (H5875)
HP-UX Logical Volume Manager (LVM) (H6285)
HP-UX Performance and Tuning (H4262)
HP-UX Security (H3541)
HP-UX System and Network Administration I (H3064)
HP-UX System and Network Administration II (H3065)
HP-UX Troubleshooting (H4264)
IMC Essentials for Network Administrators (HL048)
Implementing and Troubleshooting HP Wireless Networks (H3K66)
Implementing HP BladeSystem Solutions (HH707)
Implementing the HP Matrix Operating Environment (HK251)
Introduction to HP ProLiant Servers (HE643)
Managing HP 3PAR StoreServ I (HK902)
Managing HP 3PAR StoreServ II (HK904)
Managing HP Enterprise Virtual Arrays (EVA) (U4879)
Managing HP StoreOnce Backup Solutions (HK766)
Managing Software with Ignite-UX (H1978)
NonStop NS2000 Server Operations Management Differences (HJ840)
Open System Services (OSS) Advanced Commands and Utilities for NonStop Servers (U5517)
Open System Services (OSS) Basic Commands and Utilities for NonStop Servers (U5516)
POSIX Shell Programming (H4322)
Superdome 2, nPar, and vPar Administration (HK713)

IBM Business Analytics

Clustering and Association Models with IBM SPSS Modeler (0A042G)
IBM Cognos BI Administration (V10.1) (B5155G)
IBM Cognos BI Administration: Architecture and Logging (V10.1.1) (B5119G)
IBM Cognos BI Analysis Studio: Analyze Data (V10.1/10.2) (B5151G)
IBM Cognos Business Insight Advanced: Author Self-Service Reports (V10.1) (B5181G)
IBM Cognos Data Manager: Build Data Marts with Enterprise Data (V10.1) (B5180G)

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IBM Cognos Data Manager: Build Data Marts with Enterprise Data (v10.2) (B5280G)
IBM Cognos Framework Manager: Design Metadata Models (V10.1) (B5152G)
IBM Cognos Framework Manager: Design Metadata Models (V10.2) (B5252G)
IBM Cognos Metric Studio: Design Scorecards (V10.1/10.2) (B5157G)
IBM Cognos Planning Analyst: Build Models (V10.1) (P8101G)
IBM Cognos Query Studio: Build Ad Hoc Reports (V10.1/10.2) (B5150G)
IBM Cognos Report Studio: Author Active Reports (V10.1) (B5198G)
IBM Cognos Report Studio: Author Professional Reports (V10.1) (B5160G)
IBM Cognos Report Studio: Author Professional Reports (V10.2) (B5260G)
IBM Cognos Report Studio: Author Reports with Multidimensional Data (V10.1) (B5161G)
IBM Cognos Report Studio: Author Reports with Multidimensional Data (V10.2) (B5261G)
IBM Cognos TM1: Administer the Technical Environment (V10.1) (P8155G)
IBM Cognos TM1: Analyze and Share Data (V10.1) (P8157G)
IBM Cognos TM1: Design and Develop Models (V10.1) (P8152G)
IBM Cognos Transformer: Design OLAP Models (V10.1) (B5182G)
IBM Cognos Transformer: Design OLAP Models (V10.2) (B5282G)
IBM Cognos Workspace Advanced: Author Self-Service Reports (v10.2) (B5281G)
Introduction to IBM SPSS Modeler and Data Mining (V14.2) (0A003G)
Introduction to IBM SPSS Modeler and Data Mining (V15) (0A004G)
Introduction to IBM SPSS Statistics (V21) (0G502G)
Introduction to Statistical Analysis Using IBM SPSS (V20) (0G510G)
Introduction to Statistical Analysis Using IBM SPSS Statistics (V21) (0G512G)
Predictive Modeling with IBM SPSS Modeler (0A032G)

IBM Cloud & Smarter Infrastructure

IBM Maximo Asset Management 7.5 Fundamentals (TR571G)
IBM Tivoli Endpoint Manager 8.2 Content Development and Customization (TP432G)
IBM Tivoli Endpoint Manager 8.2 Platform Fundamentals (TP402G)
IBM Tivoli Monitoring 6.2.3 for Implementers (TV354G)
IBM Tivoli Netcool/Impact 6.1 Administration and Implementation (TN043G)
IBM Tivoli Netcool/OMNIBus 7.3 Administration and Maintenance (TN033G)
IBM Tivoli Netcool/OMNIBus 7.3 Installation and Configuration (TN023G)
IBM Tivoli Netcool/OMNIBus 7.3 User (TN013G)
IBM Tivoli Network Manager 3.9 Operation and Administration (TN323G)
IBM Tivoli Storage Manager 6.3 Advanced Administration for AIX (TSX22G)
IBM Tivoli Storage Manager 6.3 Implementation and Administration (TS612G)
IBM Tivoli Storage Manager 6.3 Implementation and Administration for AIX (TSX12G)
IBM Tivoli Workload Scheduler 8.6 Administration (TX314G)
IBM Tivoli Workload Scheduler 8.6 Operations and Scheduling (TX304G)
IBM TSM 6.3 Advanced Administration, Tuning, Troubleshooting (TS622G)

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IBM Collaboration Solutions (Lotus)

Developing Applications for IBM WebSphere Portal 8.0 using IBM RAD 8.5 (WPL53G)
Developing Websites Using IBM Web Content Manager 8 (WPL43G)
Fundamentals of IBM Lotus Domino 8.5.1 Application Development (D8L51G)
IBM Lotus Domino 8.5 System Administration Boot Camp (D8L89G)
Installation and Administration of IBM WebSphere Portal 8 on Windows (WPL83G)
Installation and Administration of IBM WebSphere Portal 8.0 on Linux (WPL93G)

IBM Information Management

DB2 10 for z/OS Database Administration Workshop Part 1 (CV831G)
DB2 10 for z/OS System Administration (CV851G)
DB2 10.1 for Linux, UNIX, and Windows Quickstart for Experienced Relational DBAs (CL484G)
DB2 9 Database Administration Workshop for Linux, UNIX, and Windows (CL2X2G)
DB2 9 for LUW Advanced Database Administration for Experts (CL462G)
DB2 9 for LUW Advanced Database Recovery (CL492G)
DB2 Family Fundamentals (CE031G)
DB2 for Linux, UNIX, and Windows Performance Tuning and Monitoring Workshop (CL412G)
DB2 LUW Performance Tuning and Monitoring for Single and Multiple Partition DBs (CL442G)
DB2 SQL Workshop for Experienced Users (CE131G)
IBM InfoSphere Advanced DataStage V8 (KM400G)
IBM InfoSphere Advanced DataStage v9.1 (KM402G)
IBM InfoSphere DataStage Essentials 9.1 (KM202G)
IBM InfoSphere DataStage Essentials V8.7 (KM201G)
IBM InfoSphere Information Server Administration 9.1 (KM502G)
IBM InfoSphere Information Server Administration V8 (KM500G)
IBM InfoSphere QualityStage Essentials 9.1 (KM212G)
IBM InfoSphere QualityStage Essentials V8.7 (KM211G)
IBM Netezza Application Usage and Advanced Concepts (DW520G)
Initiate Technical Boot Camp V10 (ZZ101G)
Netezza Data Warehouse Appliance Advanced Concepts (DW510G)
Netezza Data Warehouse Appliance Usage (DW501G)
New Functions and Features in DB2 10 for z/OS Workshop (CV312G)

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IBM Rational

Configuring Projects in IBM Rational Team Concert V3.0.1 (RS726G)
Configuring Projects in IBM Rational Team Concert V4.0 (RS727G)
Fundamentals of IBM Rational System Architect, V11.4 (QB133G)
IBM Rational DOORS Boot Camp V9.3 (QBC07G)
IBM Rational DOORS Foundation, V9.3 (QN163G)
IBM Rational DOORS Foundation, V9.4 (QN164G)
IBM Rational DOORS Practitioner, V9.4 (QN114G)

IBM Security Systems

Essentials of IBM Rational AppScan Source Edition for Security V8.5 (RL310G)
IBM Tivoli Identity Manager 5.1 System Administration (TW261G)

IBM Storage and Networking

IBM DS8000 Implementation Workshop for Open Systems (SSF0G)
IBM Storwize V7000 Implementation Workshop (SSE1G)
IBM XIV Technical Training (SSA0G)
SAN Volume Controller (SVC) V6 Planning and Implementation Workshop (SNV1G)
Storage Area Networking Fundamentals (SN71G)
Supporting IBM N series (SN78G)

ITIL & IT Service Management

COBIT 5 Foundation Course
ITIL® Capability Expert Program
ITIL® Foundation
ITIL® Lifecycle Expert Program
ITIL® Service Capability: Operational Support and Analysis
ITIL® Service Capability: Planning, Protection, and Optimization
ITIL® Service Capability: Release, Control, and Validation
ITIL® Service Capability: Service Offerings and Agreements
ITIL® Service Lifecycle: Continual Service Improvement
ITIL® Service Lifecycle: Service Design
ITIL® Service Lifecycle: Service Operation
ITIL® Service Lifecycle: Service Strategy
ITIL® Service Lifecycle: Service Transition
ITIL®: Managing Across the Lifecycle

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Juniper

Advanced Junos Security (AJSEC)
JNCIS Enterprise Routing and Switching Certification Boot Camp (JIR, JEX)
JNCIS Security Certification Boot Camp (JSEC, JUTM)
Junos Enterprise Routing Skills Camp (JIR, AJER)
Junos Enterprise Switching Skills Camp (JEX, AJEX)
Junos Foundations: JNCIA-Junos Boot Camp (IJOS, JRE)
Junos Security (JSEC)

Microsoft

Administering and Maintaining Windows 7 (M50292)
Administering Microsoft SQL Server 2012 Databases (M10775)
Administering System Center 2012 Configuration Manager (M10747)
Administering Team Foundation Server 2010 (M50430)
Administering Windows Server 2012 (M20411)
Advanced Solutions of Microsoft Exchange Server 2013 (M20342)
Advanced Solutions of Microsoft SharePoint Server 2013 (M20332)
Advanced Windows Store App Development using C# (M20485)
Advanced Windows Store App Development using HTML5 and JavaScript (M20482)
Automating Administration with Windows PowerShell v3.0 (M10961)
Bill of Materials in Microsoft Dynamics AX 2012 (80339)
Configuring Advanced Windows Server 2012 Services (M20412)
Configuring and Administering Microsoft SharePoint 2010 (M10174)
Configuring and Deploying a Private Cloud with System Center 2012 (M10751)
Configuring and Troubleshooting a Windows Server 2008 Network Infrastructure (M6421)
Configuring and Troubleshooting Windows Server 2008 Active Directory Domain Services (M6425)
Configuring Windows 8 (M20687)
Configuring, Managing, and Maintaining Server 2008 R2 (M6419)
Configuring, Managing, and Troubleshooting Microsoft Exchange Server 2010 Service Pack 2 (M10135)
Core Solutions of Microsoft Exchange Server 2013 (M20341)
Core Solutions of Microsoft Lync Server 2013 (M20336)
Core Solutions of Microsoft SharePoint Server 2013 (M20331)
Deploying System Center 2012 Configuration Manager (M10748)
Designing a Microsoft SharePoint 2010 Infrastructure (M10231)
Designing and Developing Microsoft SharePoint Server 2010 Applications (M10232)
Designing and Implementing a Server Infrastructure (M20413)
Designing and Implementing a SQL Server 2008 R2 Database (M6232)
Designing Business Intelligence Solutions with Microsoft SQL Server 2012 (M20467)
Designing Database Solutions for Microsoft SQL Server 2012 (M20465)
Developing ASP.NET MVC 4 Web Applications (M20486)

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Developing Data Access Solutions with Microsoft Visual Studio 2010 (M10265)
Developing Microsoft SharePoint Server 2013 Advanced Solutions (M20489)
Developing Microsoft SharePoint Server 2013 Core Solutions (M20488)
Developing Microsoft SQL Server 2012 Databases (M10776)
Developing Web Applications with Microsoft Visual Studio 2010 (M10264)
Developing Windows Applications with Microsoft Visual Studio 2010 (M10262)
Developing Windows Azure and Web Services (M20487)
Development I in Microsoft Dynamics AX 2012 (80303)
Development II in Microsoft Dynamics AX 2012 (80304)
Development III in Microsoft Dynamics AX 2012 (80312)
Distribution and Trade in Microsoft Dynamics AX 2012 (80306)
Dynamics AX 2012 Developer Boot Camp
Dynamics AX 2012 Financials Boot Camp
Dynamics AX 2012 Trade and Logistics Boot Camp
Essentials of Developing Windows Store Apps using C# (M20484)
Essentials of Developing Windows Store Apps Using HTML5 and JavaScript (M20481)
Financials I in Microsoft Dynamics AX 2012 (80219)
Financials II in Microsoft Dynamics AX 2012 (80220)
Fixed Assets in Microsoft Dynamics AX 2012 (80302)
HTML5 Programming (M10953)
Implementing a Data Warehouse with Microsoft SQL Server 2012 (M10777)
Implementing a Desktop Infrastructure (M20415)
Implementing Active Directory Federation Services 2.0 (M50412)
Implementing an Advanced Server Infrastructure (M20414)
Implementing and Maintaining Microsoft SQL Server 2008 Integration Services (M6235)
Implementing and Maintaining SQL Server 2008 Analysis Services and Business Intelligence Solutions (M6234)
Implementing Data Models and Reports with Microsoft SQL Server 2012 (M10778)
Implementing Desktop Application Environments (M20416)
Installing and Configuring Windows Server 2012 (M20410)
Introduction to Web Development with Microsoft Visual Studio 2010 (M10267)
Maintaining, Troubleshooting, and Developing Solutions with Microsoft SQL Server 2008 Reporting Services (M6236)
Managing and Maintaining Windows 8 (M20688)
Managing Windows Environments with Group Policy (M50255)
Marketing Automation in Microsoft Dynamics CRM 2011 (80290)
MCITP: Enterprise Messaging Administrator 2010 Boot Camp
MCITP: SharePoint 2010 Administrator Boot Camp (M10174, M10231)
MCITP: Windows 7 Enterprise Desktop Administrator/MCSA: Windows 7 Boot Camp
MCITP: Windows 7 Enterprise Desktop Support Technician/MCSA: Windows 7 Boot Camp
MCSA: SQL Server 2012 Boot Camp

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MCSA: Windows 8 Boot Camp
MCSA: Windows Server 2008 Boot Camp
MCSA: Windows Server 2012 Boot Camp
MCSE: Business Intelligence Boot Camp
MCSE: Data Platform Boot Camp
MCTS: Windows 7 Certification Boot Camp
Microsoft Dynamics CRM 2011 Administrator Boot Camp
Microsoft Dynamics CRM 2011 Customization and Configuration (80294)
Microsoft SharePoint 2010 for Power Users and Site Collection Administrators (M50468, M50469)
Microsoft SharePoint 2010, Application Development (M10175)
Monitoring and Operating a Private Cloud with System Center 2012 (M10750)
MTA: .NET Fundamentals (M40372A)
MTA: Database Fundamentals (M40364A)
MTA: HTML5 Application Development Fundamentals (M40375A)
MTA: Networking Fundamentals (M40366A)
MTA: Security Fundamentals (M40367A)
MTA: Software Development Fundamentals (M40361A)
MTA: Web Development Fundamentals (M40363A)
MTA: Windows Development Fundamentals (M40362A)
MTA: Windows OS Fundamentals (M40349A)
MTA: Windows Server Administration Fundamentals (M40365A)
Planning and Managing Windows 7 Desktop Deployments and Environments (M6294)
Programming Fundamentals of Web Applications (M10958)
Programming in C# (M20483)
Programming in C# with Microsoft Visual Studio 2010 (M10266)
Programming in HTML5 with JavaScript and CSS3 (M20480)
Programming in Visual Basic with Microsoft Visual Studio 2010 (M10550)
Querying Microsoft SQL Server 2012 (M10774)
Sales Management and Marketing Automation in Microsoft Dynamics CRM 2011 (80290/80291)
Sales Management in Microsoft Dynamics CRM 2011 (80291)
Server Virtualization with Windows Server Hyper-V and System Center (M20409)
Service Management and Scheduling in Microsoft Dynamics CRM 2011 (80292/80293)
SharePoint 2010 Business Intelligence (M50429)
SharePoint 2010 for Project Management
SharePoint 2013 Site Collection and Site Administration (M55033)
SQL Server 2008 R2 for Administration (M6231)
Supply Chain Foundation in Microsoft Dynamics AX 2012 (80305)
System Center 2012 Orchestrator (M55007)
System Center Operations Manager 2012 (M55006)
Troubleshooting and Supporting Windows 7 in the Enterprise (M6293)
Updating your Database and Business Intelligence Skills to Microsoft SQL Server 2012 (M40008,

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M40009)

Upgrading Your Skills to MCSA Windows 8 (M20689)

Upgrading Your Skills to MCSA Windows Server 2012 (M20417)

Writing Queries Using Microsoft SQL Server 2008 Transact-SQL (M2778)

Networking and Wireless

Enterprise Wi-Fi Administration (CWNA)

Enterprise Wi-Fi Fundamentals (CWTS)

IPv6 Foundations: Protocols, Services, and Migration

TCP/IP Networking

Understanding Networking Fundamentals

Oracle

Oracle 10g Data Base Administration Express Introduction for Support Personnel (OR227 10g)

Oracle 10g Database Administration I - Release 2 (OR202)

Oracle 10g Database Administration II - Release 2 (OR203)

Oracle 10g Discoverer Desktop For End Users (OR601)

Oracle 10g Foundations: SQL & SQL*Plus (OR103)

Oracle 10g PL/SQL Intermediate (OR125)

Oracle 10g PL/SQL Introduction (OR120)

Oracle 10g Security Administration (OR230)

Oracle 10g SQL for Business and Data Analysts (OR106)

Oracle 10g Troubleshooting and Maintenance for Support Administrators (OR224)

Oracle 11g Data Base Administration Express Introduction for Support Personnel (OR227 11g)

Oracle 11g Database Administration II - Release 2 (OR203)

Oracle 11g Database Backup, Recovery, and Tuning (OR250)

Oracle 11g DBA I - Release 2 (OR202)

Oracle 11g Foundations: SQL & SQL Plus (OR103)

Oracle 11g Intermediate PL/SQL (OR125)

Oracle 11g Introduction to PL/SQL (OR120)

Oracle 11g Security Administration (OR230)

Oracle 11g SQL & PL-SQL Express Introduction (OR111 11g)

Oracle 11g SQL & SQL*Plus Basics Express Introduction (OR110 11g)

Oracle 11g SQL for Business or Data Analysts (OR106)

Oracle 11g Troubleshooting and Maintenance for Support Administrators (OR224)

Oracle10g SQL Tuning for Developers (OR403)

Oracle11g PL/SQL Foundations (OR130)

Oracle11g SQL Tuning for Developers (OR403)

Power Systems

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Advanced System Operator for System i (AS27G)
AIX Basics (AN10G)
AIX Jumpstart for UNIX Professionals (AN14G)
AIX Network Installation Manager (NIM): Concepts and Configuration (AN22G)
BRMS for IBM i (AS28G)
GPFS System Administration (AN81G)
IBM i Security Concepts and Implementation (OL50G)
IBM i System Administration (OL19G)
Implementing IBM SmartCloud Entry on Power Systems (1SP2G)
Introduction to Cloud Computing Architecture (1SM0G)
Introduction to IBM i for New Users (OE98G)
Korn and Bash Shell Programming (AL32G)
Power Systems for AIX - Virtualization I: Implementing Virtualization (AN30G)
Power Systems for AIX - Virtualization II: Advanced PowerVM and Performance (AN31G)
Power Systems for AIX I: LPAR Configuration and Planning (AN11G)
Power Systems for AIX II: AIX Implementation and Administration (AN12G)
Power Systems for AIX III: Advanced Administration and Problem Determination (AN15G)
Power Systems for AIX IV: Performance Management (AN51G)
PowerHA 7 Planning, Implementing, Customizing and Administration (AN61G)
PowerHA SystemMirror 6.1 Planning, Implementation and Administration (AN41G)
System Operator Workshop for IBM i (AS24G)

Project Management

Acceptance Testing for Quality Success
Agile for Product Owners
Agile Project Management
Agile Testing
An Overview of Agile Project Management
Be A Better Brainstormer
Business Analysis in Agile Projects
Coaching and Mentoring Team Members
Collaborating and Communicating Agile Requirements
Conducting a High-Quality Risk Workshop
Contract Management Principles and Practices
Cost Estimating Fundamentals
Developing SharePoint Solutions with Agile
Establishing and Managing the Project Management Office
Establishing Quality Policies
Guided PMP® Exam Prep based on PMBOK® Guide - Fifth Edition
Influence and Persuasion in Project Management
Introduction to Agile

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IT Project Management
Kanban
Keys to Controlling Project Scope
Kicking Off Your Project
Leading Complex Projects
Making the Most of Your Project Meetings
Managing Challenging Conversations
Managing Competing Stakeholder Priorities
Managing Global Projects
Managing High-Risk Projects
Managing Outsource/Offshore Projects
Managing Projects with Microsoft Project Server 2010
Managing Projects with Microsoft Project Server 2013
PMI Agile Certified Practitioner (PMI-ACP)[®] Workshop
PMP[®] Exam Prep Boot Camp based on PMBOK[®] Guide - Fifth Edition
PMP[®] Renewal Program
Practical Project Quality Planning
Preventing Project Failure
Program Management
Project Management Fundamentals
Project Management Overview
Project Management, Leadership, and Communication
Project Portfolio Management
Project Post Mortems as a Positive Experience
Project Selection Techniques
Project Troubleshooting and Recovery
Quality for Project Managers
Risk Management
Schedule and Cost Control
SharePoint 2010 for Business Process Automation (BPA)
SharePoint 2013 for Business Intelligence
SharePoint 2013 for Project Management
The Value of Earned Value Management for Cost Control
Transitioning from Waterfall to Agile
Understanding Project Budget and Accounting
Virtual Project Management
What's New in PMBOK[®] Guide - Fifth Edition
Writing the Statement of Work (SOW)

Pure Systems and System X

IBM PureFlex System Fundamentals (NGT11G)

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Red Hat® Linux

Advanced JBoss Enterprise Development (JB325)
Enterprise Service Bus (ESB) Deployment with Red Hat® JBoss Fuse (JB435)
JBoss Enterprise Application Administration I (JB248)
JBoss Enterprise Application Administration II (JB348)
JBoss Enterprise Application Development (JB225)
JBoss Enterprise BRMS Implementation (JB433)
JBoss Enterprise Portal Platform (JB321)
JBoss Fuse Message Broker (JB437)
JBoss SEAM Application Development (JB311)
JBoss SOA ESB Service Implementation (JB431)
Monitoring with JBoss ON (JB232)
Red Hat® Command Line System Administration (RH190)
Red Hat® Enterprise Security: Network Services (RHS333)
Red Hat® Enterprise System Monitoring and Performance Tuning (RH442)
Red Hat® Linux Troubleshooting (RH242)
Red Hat® Server Hardening (RH413)
Red Hat® Storage Server Administration (RH236)
Red Hat® System Administration I (RH124)
Red Hat® System Administration II (RH134)
Red Hat® System Administration III (RH254)
RHCE® Rapid Track Course (RH299)
RHCSA® Rapid Track Course (RH199)
Solaris to Red Hat Enterprise Linux (RH290)
Systems Management with JBoss ON (JB234)

RSA

RSA Access Manager Administration, Installation and Configuration
RSA Adaptive Authentication On-Premise Administration
RSA Archer Administration
RSA Archer Advanced Administration
RSA Data Loss Prevention Administration
RSA enVision Administration
RSA enVision Advanced Administration
RSA SecurID Administration
RSA SecurID Installation and Configuration
RSA® Authentication Manager Administration
RSA® Authentication Manager Installation and Configuration

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Salesforce

Administration Essentials for New Admins (ADM201)
Administration Essentials for New Admins: Professional Edition (ADM202)
Building Applications with Force.com (DEV401)

Smarter Commerce and Smarter Cities

IBM Sterling B2B Integrator Administration and Tuning (6T636G)
IBM Sterling B2B Integrator Advanced Business Process Modeling (6T632G)
IBM Sterling B2B Integrator Fundamentals (6T611G)
IBM Sterling Connect:Direct for Microsoft Windows Fundamentals (6T710G)
IBM Sterling Connect:Direct for UNIX Fundamentals (6T705G)
IBM Sterling File Gateway - Managing Sterling File Gateway (6T746G)
IBM Sterling Fulfillment Suite Order Management Fundamentals (6T815G)
IBM WebSphere Commerce V7 System Administration (6T222G)
Programming Essentials for IBM WebSphere Commerce V7 Customization (6T224G)

System z

An Introduction to the z/OS Environment (ES05G)
Fundamental System Skills in Z/OS (ES10G)
Hardware Configuration and Definition (HCD) for z/OS (ES96G)
SMP/E for z/OS Workshop (ES26G)
z/OS Facilities (ES15G)
z/OS Installation Using ServerPac (ES41G)
z/OS JCL and Utilities (ES07G)
z/OS REXX Programming Workshop (ES52G)

Virtualization

Cloud and Virtualization Essentials
Cloud Essentials
Virtualization Essentials
VMware vSphere: Skills for Operators

VMware

VMware Horizon Mirage: Install, Configure, Manage [V4.0]
VMware Horizon View: Install, Configure, Manage [V5.2]
VMware vCenter Configuration Manager for Virtual Infrastructure and OS Management [V5.x]
VMware vCenter Configuration Manager for Virtual Infrastructure Management [V5.x]
VMware vCenter Operations Manager: Advanced Usage and Dashboard Design
VMware vCenter Operations Manager: Analyze and Predict [V5.0]

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VMware vCenter Orchestrator: Develop Workflows [V5.1]
VMware vCenter Site Recovery Manager: Install, Configure, Manage [V5.1]
VMware vCloud Automation Center: Install, Configure, Manage
VMware vCloud Director: Install, Configure, Manage [V5.1]
VMware vCloud: Networking and Security for vSphere Professionals [V5.1]
VMware View: Desktop Fast Track [V5.1]
VMware vSphere with Operations Management: Fast Track [V5.1]
VMware vSphere: Fast Track [V5.1]
VMware vSphere: Install, Configure, Manage [V5.1]
VMware vSphere: Install, Configure, Manage [V5.5]
VMware vSphere: Optimize and Scale [V5.1]
VMware vSphere: Troubleshooting Workshop [V5.1]
VMware vSphere: What's New [V4.x to V5.5]
VMware vSphere: What's New [V5.1]

VoIP and Telephony

Telecom Architectures and Information Technologies
Voice over IP Foundations

Web Design and Programming

.NET Web Developer
Advanced .NET Programming
Advanced C++ Programming and the Standard Template Library (STL) (TTE9755)
Advanced Java Web Developer
Advanced JavaScript: DOM Scripting - DHTML
Advanced Perl: Database-Driven Web Sites
Advanced PHP
Advanced Web Services for JEE Developers (TT7380)
Advanced XML and XSL
Advanced XML and XSLT (TT4340)
AJAX Developer
Applications Development Technology Overview for Managers
Building JEE Web Applications (TT5100-JEE)
Core Groovy Fundamentals (TT3460)
Core Java 6 Programming Fundamentals (TT2101-J6)
Core JavaServer Faces (JSF) Programming (TT6300)
Core Spring
Core Web Services for JEE Developers (TT7300)
Core XML Fundamentals (TT4300)
Effective Web Development using HTML5, CSS3, JavaScript, Dojo, jQuery and More (with Advanced Topics) (TT4600)

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Enterprise Integration with Spring
Fundamentals of .NET Programming using VB.NET and C#
Fundamentals of ASP.NET using VB.NET and C#
Fundamentals of Relational Databases using MySQL
HTML 5 & CSS3
HTML5 for Mobile Applications Development (TT4635)
Implementing Agile Test-Driven Development for Java Developers (TT3535)
Implementing Agile Test-Driven Development for Non-Programmers (TT3530)
Intermediate .NET Programming using VB.NET and C#
Intermediate and Advanced .NET Programming
Intermediate C++ Programming (TTE9745)
Introduction to C++ Programming (TTE9700)
Introduction to CGI Scripting with Perl
Introduction to Information Architecture for the Web
Introduction to Java 7 Programming for Non-OO Developers (TT2120-J7)
Introduction to JavaScript: DOM Scripting
Introduction to JQuery (TT4660)
Introduction to PHP
Introduction to XML
Java 6 SE Programming for OO Experienced Developers (TT2100-J6)
Java 7 Programming Essentials for Server-Side (JEE) Developers (TT5140)
Java 7 SE Programming for OO Experienced Developers (TT2100-J7)
Java Web Developer
JavaScript: DOM Scripting (DHTML)
Mastering C++ Programming with Advanced Topics (TTE9750)
Mastering Hibernate for Persistence in Java (TT3200)
Mastering JEE Design Patterns (TT6520)
Mastering JEE Web Services (TT7340)
Mastering jQuery (TT4665)
Mastering SOA and JEE Web Services (TT7150)
Mastering Test-Driven Development Using JUnit (TT3500)
Mastering the Spring 3.0 Framework (TT3330)
Mastering XML, XSLT, and XSL Using Java (JAXP) (TT4380)
Microsoft Office SharePoint Designer 2007
PHP 5 Developer
Secure .Net Coding (TT8200-N)
Secure Java Coding (TT8200-J)
Secure Software Design (TT8600)
Secure Web Application Development Seminar (TT8120)
Securing .Net Web Applications (TT8320-N)
Securing .Net Web Applications - Lifecycle (TT8325-N)

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Securing J2EE Web Applications - Lifecycle (TT8325-J2EE)
Securing Java/JEE Web Applications (TT8320-JEE)
Securing JEE Web Services (TT8500-JEE)
Service Oriented Architecture Analysis & Design (SOAD) (TT7100)
Service-Oriented Architecture (SOA) Analysis (TT7110)
Spring 3.0, Rich Interfaces and the Web (TT3363)
Understanding and Evaluating Web Content Management Systems (WL175)
Understanding Application Security: A Technical Overview (TT8000)
Understanding SOA - A Technical Overview (TT7000)
Understanding Web Application Security: A Technical Overview (TT8020)
Web Fundamentals and Design
Working with Groovy and Grails (TT3465)
XHTML and Cascading Style Sheets
XML Developer
XML for Java Developers (TT4360)

WebSphere

Accelerate, Secure and Integrate with IBM DataPower V4.0.1 (WE400G)
Administration of IBM WebSphere DataPower SOA Appliances V4.0 (WE420G)
Administration of IBM WebSphere DataPower SOA Appliances V5 (WE421G)
Developing Applications for IBM Business Process Manager Advanced V7.5 - I (WB751G)
Developing Applications for IBM WebSphere Enterprise Service Bus V7.5 (WB753G)
Developing Applications in IBM Business Process Manager Advanced V8 – I (WB851G)
Developing Rule Solutions in IBM WebSphere Operational Decision Management V7.5 (WB321G)
Developing Rule Solutions in IBM WebSphere Operational Decision Management V8 (WB381G)
IBM WebSphere Application Server V7 Administration on AIX (WA170G)
IBM WebSphere Application Server V7 Administration on Linux (WA570G)
IBM WebSphere Application Server V7 Administration on Windows (WA370G)
IBM WebSphere Application Server V7 Performance Tuning (WA715G)
IBM WebSphere Application Server V7 Problem Determination (WA572G)
IBM WebSphere Cast Iron V6.1 Configuration (WE942G)
IBM WebSphere Message Broker V8 Application Development I (WM664G)
IBM WebSphere Message Broker V8.0 System Administration (WM644G)
IBM WebSphere MQ V7 System Administration (Linux labs) (WM203G)
IBM WebSphere MQ V7 System Administration (using Windows for labs) (WM201G)
IBM WebSphere MQ V7 System Administration for z/OS (WM300G)
IBM WebSphere MQ V7.5 Advanced System Administration (WM211G)
IBM WebSphere MQ V7.5 System Administration (using Linux for labs) (WM206G)
IBM WebSphere MQ V7.5 System Administration (using Windows for labs) (WM204G)
IBM WebSphere Service Registry and Repository V8.0 for Administrators (WS811G)
Introduction to Object-Oriented Programming with Java Examples (WD150G)

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Java SE 6 Programming Fundamentals (WD154G)

Modeling and Implementing with IBM Business Process Manager V7.5.1 (WB743G)

Modeling and Implementing with IBM Business Process Manager V8 (WB802G)

Technical Introduction to IBM WebSphere MQ (WM101G)

WebSphere Application Server V8 Administration for Linux (WA580G)

WebSphere Application Server V8 Administration for Windows (WA380G)

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